



## Hutchison Ports (UK)

**Hutchison Ports (UK) Limited**  
(Registered in England No. 3484910)  
Tomline House, The Dock, Felixstowe  
Suffolk, IP11 3SY, United Kingdom  
Tel : +44 (0)1394 676666  
Fax : +44 (0)1394 604949  
www.hph.com

29 June 2011

### TO WHOM IT MAY CONCERN

Dear Sir or Madam

#### Re: Dynamic Damage Recording and Reporting

As part of ongoing initiatives to improve and streamline the out-gate process, we will shortly commence recording details of damage on handheld computers which in-turn will update Destin8 at the time of out-gate.

The type of damage noted will be recorded as follows:

WT = Wear and Tear  
DT = Dented/Bulged  
HO = Holed/Breached  
BR = Structural Damage

In order to identify the location of the damage the following additional codes will be used:

L = Left Side  
R = Right Side  
F = Front  
T = Top  
D = Left Door \*  
D = Right Door \*

\* This will be quantified in the message stream.

Please also refer to Destin8 Release 2.11 – Information for Inter System Link users.



These changes are targeted to be introduced during the 3<sup>rd</sup> quarter 2011. At the same time physical gate passes will be removed along with the mandatory use of the driver consoles (already introduced) to complete the out-gate transaction. As a result of these improvements the current Unit Interchange Reports for import and frustrated export collections will cease to be retained at the out-gate.

Drivers will be able to retain both copies of the UIR at which time the Port will no longer retain a copy.

On request and subject to enquiries being reasonable we will continue to supply copy UIR's free of charge for units out-gated up to 3 months prior to the introduction of these changes, after which time a charge will be raised as per our published tariff.

Export damage recording at this present time will continue to be handled as exceptions and any damage noted will be annotated on our container control system which in-turn will auto-locate the unit to our Fork Park where a full damage report will be completed, the details of which will be sent out by our Customer Service Team to the agent concerned.

Further changes will be introduced later this year regarding in-gate processing, which will remove the need for Unit Interchange Reports completely. I will advise details of this and the commencement date for dynamic damage recording nearer the time.

I trust this will be of assistance to all our customers.

Thank you for your continued support.

Yours sincerely



John Moore.  
HPUK Commercial Manager – Landside Operations.