



**Port of Felixstowe**  
 Tomline House, The Dock, Felixstowe  
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 Tel : +44 (0)1394 604500  
 Fax: +44 (0)1394 604949  
 www.portoffelixstowe.co.uk

22<sup>nd</sup> February 2008

Dear Customer,

Re; Enhancement to 'Container Search' Facility on the Port of Felixstowe Website

Further to enquiries from the trade regarding vessel arrival times and estimated time of discharge for individual containers, I am pleased to advise that, with effect from Monday 25<sup>th</sup> February 2008, this information will be available to view via our website [www.portoffelixstowe.co.uk](http://www.portoffelixstowe.co.uk).

From the 'Home' page, select 'Haulier Information' and enter the import container number/s for enquiry and press the 'Submit' button.

Home > Haulier > Enquiry

Container Search - Haulier Collection Information

Enter container number(s) to search for. Separate multiple container numbers with a carriage return. Use the Submit button to refresh data.

Container	Location	Road Limit	Road Current	Ship Current	RTGs In Zone	THA Count
● pofu8067940	TTY03ZG	6	0	0	1	0
● pofu0359505	TTY07ZH	6	0	0	1	0
● pofu9831700	Vessel ETA 23 Jan 2008 14:00 Vessel ETD 24 Jan 2008 14:00					
● pofu8107434	Vessel ETA 23 Jan 2008 14:00 Vessel ETD 24 Jan 2008 14:00					
● pofu5507942	Vessel ETA 23 Jan 2008 14:00 Vessel ETD 24 Jan 2008 14:00 Estimated Discharge 23 Jan 2008 16:25					
● pofu8924500	Vessel ETA 23 Jan 2008 14:00 Vessel ETD 24 Jan 2008 14:00 Estimated Discharge 23 Jan 2008 23:57					
● pofu1234567	Not on park.					

22/01/2008 14:27

Previously if a unit was not physically discharged from the vessel, a message 'Not on park' was displayed, whereas the new enquiry facility will return the latest information available in real time, as follows;



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- Unit manifested, but not currently system-planned for discharge and vessel not arrived - this will be displayed as Vessel ETA/ETD date/time only.
- Unit manifested and planned for discharge, but vessel not yet arrived - the Vessel ETA/ETD date/time will be displayed, along with the Estimated Discharge date/time.
- Unit manifested, planned for discharge and vessel arrived - will be displayed as 'ARR' e.g. Berth date/time along with ETD date/time, along with the Estimated Discharge date/time.
- Unit not manifested - the message 'Not on Park' will be displayed.
- Unit manifested and discharged - the zone location, example 'TTY03ZG', will be displayed.

The above information will reflect the status of units in real time taken from our Port systems. However, as vessel etas and estimated times of discharge can change at short notice, the information is likely to become more accurate the closer to actual berthing and discharge of the selected containers. Notwithstanding the aforementioned, it must be realised that the information is provided for guidance purposes only, and HPUK cannot be held liable in respect of the accuracy of this information.

For further details, please refer to the website disclaimer.

In conjunction with the Vehicle Booking System (VBS), this enhancement will offer guidance to agents and hauliers in planning their collections from the Port of Felixstowe.

Best regards,

**J. Moore**  
HPUK Commercial Manager – Landside Operations