

Application of Daily VBS Quotas.

In an effort to reduce the number of “no shows” and instances of block booking, daily quotas have now been applied to all hauliers. The daily quota gives a fixed number of bookings that may be used during the peak period (1300-1859), subject to availability.

It must be remembered that the Port of Felixstowe cannot guarantee that the full quota will be available; the quota is still subject to sufficient bookings being available during the intended booking period.

How is the daily quota calculated?

Each haulier’s daily quota has initially been set to the maximum number of bookings they have used during recent peak periods. No haulier has been given a quota of less than this figure.

How will the quotas be managed?

Reports are produced on a daily basis highlighting users who have exceeded certain “trigger” points during the peak period. These “triggers” include the number of “No shows” and the number of bookings returned to the exchange within the booked hour.

Exceeding these “trigger” points results in a “Fair Usage Report” detailing the areas of concern and will result in further quota reductions being applied.

Reviewing the quota.

The Port of Felixstowe reserves the right to change the quota criteria and to apply/review quotas without further notice. Hauliers who feel the quota applied is too restrictive or does not reflect their current needs may request a review via the VBS co-ordinator. Before any amendments are made to increase the quota hauliers must show an increase in bookings outside of the peak period and have not received a “Fair Usage Report” within the past 7 days.

Rules governing daily quota's.

- The quota will only apply during the peak period, currently between 1300 and 1859 Hrs Monday to Friday.
- Outside of the peak period no quotas will be applied
- The amount of the quota still available to book is displayed as a running total in the left hand column of the Available Appointments screen. The total number of available bookings is displayed on the right (see below).
- The quota is only available if that amount of bookings is still available in the booking period.
- The quota is NOT guaranteed.

Daily quota.

Daily quota applied (18), no bookings made. Note: The total number of bookings available during the peak period is eighteen. This does NOT mean eighteen bookings are available per hour.

Days		Available Appointments for Tuesday 06 October 2009.					
<input type="radio"/> Friday	02 Oct 09	<input type="radio"/> 00:00	140 / 140	<input type="radio"/> 08:00	210 / 210	<input type="radio"/> 16:00	18 / 210
<input type="radio"/> Saturday	03 Oct 09	<input type="radio"/> 01:00	140 / 140	<input type="radio"/> 09:00	210 / 210	<input type="radio"/> 17:00	18 / 210
<input type="radio"/> Sunday	04 Oct 09	<input type="radio"/> 02:00	140 / 140	<input checked="" type="radio"/> 10:00	210 / 210	<input type="radio"/> 18:00	18 / 150
<input type="radio"/> Monday	05 Oct 09	<input type="radio"/> 03:00	140 / 140	<input type="radio"/> 11:00	210 / 210	<input type="radio"/> 19:00	210 / 210
<input checked="" type="radio"/> Tuesday	06 Oct 09	<input type="radio"/> 04:00	140 / 140	<input type="radio"/> 12:00	210 / 210	<input type="radio"/> 20:00	210 / 210
<input type="radio"/> Wednesday	07 Oct 09	<input type="radio"/> 05:00	140 / 140	<input type="radio"/> 13:00	18 / 210	<input type="radio"/> 21:00	210 / 210
<input type="radio"/> Thursday	08 Oct 09	<input type="radio"/> 06:00	92 / 92	<input type="radio"/> 14:00	18 / 210	<input type="radio"/> 22:00	210 / 210
<input type="radio"/> Friday	09 Oct 09	<input type="radio"/> 07:00	210 / 210	<input type="radio"/> 15:00	18 / 210	<input type="radio"/> 23:00	140 / 140

Key ■ Flexible Arrival Period ■ Late Notification Period ■ Out of Hour Bookings

Daily quota of eighteen applied between 1300 and 1859 (the peak period).

Daily quota applied (18), one booking made at 1300 Hr's. Note: The total number of bookings available during the peak period is now seventeen.

Days		Available Appointments for Tuesday 06 October 2009.					
<input type="radio"/> Friday	02 Oct 09	<input type="radio"/> 00:00	140 / 140	<input type="radio"/> 08:00	210 / 210	<input type="radio"/> 16:00	17 / 210
<input type="radio"/> Saturday	03 Oct 09	<input type="radio"/> 01:00	140 / 140	<input type="radio"/> 09:00	210 / 210	<input type="radio"/> 17:00	17 / 210
<input type="radio"/> Sunday	04 Oct 09	<input type="radio"/> 02:00	140 / 140	<input checked="" type="radio"/> 10:00	210 / 210	<input type="radio"/> 18:00	17 / 150
<input type="radio"/> Monday	05 Oct 09	<input type="radio"/> 03:00	140 / 140	<input type="radio"/> 11:00	210 / 210	<input type="radio"/> 19:00	210 / 210
<input checked="" type="radio"/> Tuesday	06 Oct 09	<input type="radio"/> 04:00	140 / 140	<input type="radio"/> 12:00	210 / 210	<input type="radio"/> 20:00	210 / 210
<input type="radio"/> Wednesday	07 Oct 09	<input type="radio"/> 05:00	140 / 140	<input type="radio"/> 13:00	17 / 209	<input type="radio"/> 21:00	210 / 210
<input type="radio"/> Thursday	08 Oct 09	<input type="radio"/> 06:00	92 / 92	<input type="radio"/> 14:00	17 / 210	<input type="radio"/> 22:00	210 / 210
<input type="radio"/> Friday	09 Oct 09	<input type="radio"/> 07:00	210 / 210	<input type="radio"/> 15:00	17 / 210	<input type="radio"/> 23:00	140 / 140

Key ■ Flexible Arrival Period ■ Late Notification Period ■ Out of Hour Bookings

One booking made at 1300.

Note: Bookings available throughout the peak period is now 17.